

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (866) 448-7856
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

Atico International USA Recalls Heaters Due to Fire Hazard; Sold Exclusively at Dollar General Stores

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of product: TrueLiving Heater Fans and Portable Quartz Radiant Heaters

Units: About 92,000

Sourcing Agent: Atico International USA, Inc. of Fort Lauderdale, Fla.

Importer/Retailer: Dollar General Stores, of Goodlettsville, Tenn.

Hazard: These heaters have caught fire, posing a fire hazard to consumers.

Incidents/Injuries: Atico has received 21 reports of the A14B0979 Quartz Heater and eight reports of the A14B1053 Heater Fan overheating. Reports for the A14B0979 Quartz Heater included damage to the heater's plug, one report of flames coming from a control knob and one report of a consumer receiving minor burns to the hand. Reports for the A14B1053 Heater Fan included one report of damage to an electrical outlet and wall and one report of flames coming out of the front of the unit. For both products, reports included incidents of smoke and melting of the plastic casing.

Description: Both heaters can be identified by the following model and item numbers and universal product codes (UPC):

	<u>Model#</u>	<u>Item#</u>	<u>UPC</u>
Heater Fans	NSB-200B	A14B1053	40022749831
Portable Quartz Radiant Heaters	HD-700	A14B0979	400022750066

Model numbers are found on a silver colored sticker on the bottom of the unit. Additionally, both heaters are marked with manufacturing dates between 6/1/2010 and 8/30/2010. The date code appears as "DATE CODE: 0610"

Sold exclusively at: Sold exclusively at: Dollar General Stores from September 2010 to December 2010. The heater fan sold for about \$15 and the quartz heater for about \$42.

Manufactured in: China

Remedy: Consumers should immediately stop using the recalled heaters and return them to any Dollar General Store for a full refund.

Consumer Contact: For additional information, contact Atico International USA toll-free at (866) 448-7856 between 9 a.m. and 5 p.m. ET, Monday through Friday, or visit the firm's website at www.aticousa.com.



HEATER FAN

A14B1053



RADIANT HEATER

A14B0979

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$800 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals – contributed to a significant decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or re-sell this or any other recalled product.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772, teletypewriter at (800) 638-8270, or visit www.cpsc.gov/talk.html. Consumers can obtain this press release and recall information at www.cpsc.gov. To join a free e-mail subscription list, please go to www.cpsc.gov/cpsclist.aspx.

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